

Our Impact:

Life Through Lockdown

The response to the pandemic caused immense disruption through our lives. With everyone affected in different ways, people needed information and advice to understand what it meant for them.

How we've helped...



17,404
How many people
we helped



£14,075,637
Income gained
for our clients



10,201
Clients needed
benefits advice



1,531
Clients needed
employment advice



1,367
Clients needed
debt advice



114
Staff and volunteers
worked from home

Looking to the future, we are working together as a service to embed the lessons from our new ways of working and ensure we can serve the changing needs of individuals and communities. We remain well placed to provide independent and trusted advice to help our clients find a way forward.

We're still here to help...

Call our Adviceline on **0808 278 7954**

Freephone, lines open Monday to Friday, 9am to 4pm.

Contact us using Relay UK. Call **18001** then our Adviceline

If you can't hear or speak on the phone, you can type what you want to say.