

Research and campaigns volunteer



Our research and campaigns volunteers identify trends in the problems experienced by our clients, to see where policies and practices are negatively affecting our clients.

Research and campaigns volunteers may do research, such as client surveys, to find out more about the issues, and then organise a campaign to bring about change. This might be writing a press release for the local paper, writing to an elected official like a local councillor, holding a public awareness raising event, or using social media.

Volunteers may also get involved in campaigns with national Citizens Advice, such as [Universal Credit](#).



Time commitment: We can be flexible about the time spent and how often you volunteer so come and talk to us.

[Full role description available](#)

What's in it for you?

- Positive community and wider impact
- Learning about issues with benefits, housing etc. and how they affect people
- Researching, communication and project skills
- Increased employability
- Challenging and rewarding

I feel really passionate about social justice so this role is perfect for me. I can use the information we have about our clients' problems to identify trends and campaign for positive change to help improve peoples' lives.