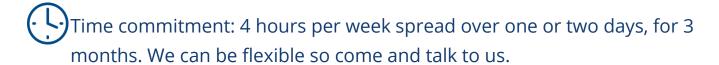# Digital / Information assistant

Our digital / information assistants help clients find information and help them carry out an activity on a computer to help solve their problems.

Some examples of what you could do:

- find the information online that explains how to check a client's state pension age and help them to do this
- find the information online about how to renew vehicle tax and help a client to do this
- help a client find and understand steps they can take to deal with their rent arrears

Time commitment: 4 hours per week spread over one or two days, for 3 months. We can be flexible so come and talk to us.

Full role description available

What's in it for you?

- Helping people directly
- Positive community impact
- Learning about benefits, debt
- Digital and communication skills
- Increased employability
- Challenging and rewarding
- Full training given

Volunteering has really improved my confidence and I'm feeling happier in myself. I really like the social aspect of volunteering, as well as improving my problem solving skills.
The training was fantastic and I feel really well supported.